

AIM HIGH PERSEVERE Learn Ch HOPE Believe Expect







Our Mission

To enrich the community of Sarnia-Lambton, by providing quality, professional, employment services that encourage and engage individuals towards achieving their maximum employability.

Our Vision

- To engage our clientele in a respectful, encouraging and inclusive manner that enables each individual to maximize their potential.
- To offer services with flexibility, being respectful of the needs of individual clients and members of our business community.
- To deliver services with integrity, quality and with a desire to surpass all service standards.

Our Values

Our vision will be supported by the following values, which will be adhered to in carrying out our mission and achieving our objectives.

- a) We provide a supportive and encouraging setting for employees, clients and community partners. We are flexible and inclusive in providing services that meet client needs.
- b) We recognize and value that success is best achieved through community engagement, collaborations and/or partnerships, consisting of employees, clients, service providers, educators and community members.
- c) We will provide a "no wrong door" approach and ensure that individuals requesting assistance are assessed and directed to the most appropriate service that will support their needs.

President's Report

It was a pleasure for me to act as The Workplace Group President for not only the last number of years, but also for the organization's 40th anniversary.

We celebrated our 40th in style chartering a cruise along the St. Clair River this past summer and invited over 100 of our friends, colleagues, past and present staff and volunteers, and of course our community partners. It is with the help of so many of these people who have helped enable The Workplace to be as successful as we have in helping our clients reach their potential in employment in the Sarnia-Lambton area.

I am proud of my affiliation with The Workplace Group and all the great people who are also associated. I have personally referred people I know who need employment services to the professionals at The Workplace and have all positive reports on how they were treated, how their needs were assessed, and that they received the help that they needed and to find employment.

We have had a number of changes, and challenges these past few years, but the people involved see these challenges as opportunities to make the organization stronger and help make the Sarnia-Lambton community as wonderful as it is to live, play, AND WORK!

I will step down at the end of this year as President, but am pleased that I have been nominated as Treasurer, to which I am hopeful I can stay on the board in an official capacity.

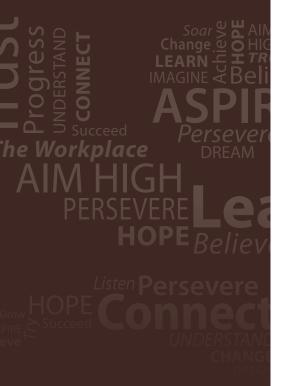
I leave the organization in great hands as the nominated President has many skills and contacts that I believe will help raise The Workplace Group to the next level. I know this Board Member will work well with our Executive Director, Noeleen Tyczynski and the highly professional employees at The Workplace.

In closing, I'd like to thank the current Board of Directors, (and of course those with whom I have had the pleasure to work with who are no longer on the Board), all the staff, and of course our partner agencies and our funders for their confidence and support over the past year – over the past 40 years actually.

Respectfully submitted,

Dave Brown

President, Board of Directors



Executive Director's Report



Once again we have managed to conquer the challenges and changes that the past year brought. Through our Employment Ontario lens, we are still considered an onhold organization, which has translated into uncertainty for what the future holds. We are now into our 12th year with no changes to our operational budget, which in itself brings about a number of challenges. Our operations are a true reflection of austerity and we continue to think outside the box with respect to delivering quality programming within a tight budget.

This past year brought both personal and organizational challenges along the way. On a personal note, an unexpected health issue brought out the best support of all of our team members. During my absence, staff took charge and continued to ensure that our clients and funders needs were met. Additionally, I was very appreciative of the care and support that was extended to myself and my family during this period.

On the work front, we entered in to our 40th Anniversary providing employment services to the clients and business of Sarnia-Lambton. Looking back, we have been able to support thousands of clients and many businesses over the years achieve their goals. We are very fortunate to have served this community as the longest standing and very well respected, service and we look forward to, many more years of service to come.

Our expertise has been acknowledged on both a local and Regional level with the invitation for us to continue to have representation on the Board of Directors of the Sarnia Lambton Chamber of Commerce as well as the Board of Directors, South Western Rep, for ONESTEP. We are in the process of working with ONESTEP on two Ontario-wide initiatives regarding Inclusion and Diversity, along with their Raise Program, designed to support the hiring of foreign trained professionals in an effort to diminish the gap between people without jobs and jobs without people.

We continue to partner with many of our local service providers and we acknowledge the support that we receive through our community collaboration for our Employment Bridging Loan Program. The program provides individuals with the support they need when faced with financial barriers that may impact their ability to gain or maintain employment.

Our focus for staff has been to work on maintaining a work environment that promotes mental wellness. We offered a number of initiatives throughout the year to support staff in gaining more knowledge about workplace wellness along with training to support clients overcome their own wellness concerns.

As we move forward, we will be sponsoring an event for all "Social Profit" Boards in the Fall, through a collaboration with the Social Service Networking Committee as a final celebration of our 40th Anniversary. This is our gift back to the community and to our valuable board members who continue to offer us support and guidance. We are very grateful for all of their contributions to our success, and we look forward to what the next chapter brings.

Warm Regards,
Noeleen Tyczynskí
Executive Director

The staff at The WorkPlace worked so hard on our behalf and we appreciate everything you have done.
Just in this past week there are job prospects on the horizon for both of us.
Thank you so much for your professionalism and assistance."

HR Manager's Report



Professional development opportunities for staff remain a priority to ensure we continue to meet ongoing changes and challenges in the employment sector. We were fortunate that all staff had an opportunity to take part in either the ODEN Conference, Perspectives or ASIST training in the past fiscal year as well as some additional online training programs.

We were fortunate that we were approved this year again

through the Canada Summer Jobs program to have a summer student on board to provide support to our Job Development team as well as assisting with our marketing plan. We hired a Social Service Worker student who was a valuable asset to our team throughout the summer months and has since returned to Lambton College to continue her studies.

In the past year we said goodbye to Gayle Montgomery, a very devoted Board member and we would like to thank Gayle for all the support and direction she provided to Special Needs Employment over the past 8 years.

2016 Service Awards (Board Members)

Michelle Smith, Vice President and Director - 5 years

Chandrika Patel, Director – 5 years

Donna Cain, Secretary – 10 years

2016 Service Awards (Staff)

Sharon Prouse – 5 years

Christine Atkinson – 5 years

Gail Majovsky – 10 years

Respectfully Submitted

Gail Majovsky Resource Manager I wish you the best *in finding more* employment for your clients and will be sure to recommend your services to family and friends who are looking for employment in the Sarnia area."

Board of Directors

The WorkPlace Group is governed by a volunteer Board of Directors. This committed group of volunteers has the responsibility of ensuring that The WorkPlace Group is managed effectively in order to fulfill its Mission and Value Statements to the community. Their dedication to the community, the clients we serve and the staff is the reason for The WorkPlace Group's longevity and reputation in Sarnia Lambton. We are fortunate to have representatives from education, human resources, community services and the legal profession. Our Board members and Principals are equipped with a wide range of skills including but not limited to, Finance, Community Capacity Building, Extensive Employment Sector Experience, Newcomer Services, Diversity Training, Disability Specialists, Poverty Initiatives, Apprenticeship Coordinator, Human Resource Management, Strategic Planning and Social Service Networking, Information and Technology Skills and Risk Management.

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- Dave Brown President and Director
- Michelle Smith Vice-President and Director
- Joe Murray

 Treasurer and Director
- Donna Cain Secretary and Director
- Chandrika Patel

 Director
- Gayle Montgomery Director
- Tania Whyte Director

Board of Directors Membership List 2015-2016

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- Noeleen Tyczynski Executive Director
- Gail Majovsky Resource Manager

Successful Connections

Employer Success

Building Employer Relationships - A Success Story

One of the best outcomes is when a client secures employment and later becomes an employer who accesses services of

The WorkPlace Group. Here is one of our stories in Job Development.

Jane D. was once a client of The WorkPlace Group. She was a very motivated, talented and a mature job seeker who was determined to find meaningful employment. Jane worked closely with her employment consultant in developing her "return to work action plan" and actively working with her job developer; she threw her hat into the ring to find employment. One day we got

the call, and Jane was thrilled she became the Office Administrator for Feher Machine & Manufacturing

Inc.

Jane had secured the employment at Feher Machine & Manufacturing Inc., through a staffing agency so when the time came for Feher Machine & Manufacturing Inc., to grow its team, she suggested going to The WorkPlace Group. Having had a positive experience with us as a client, and knowing the value of the services that we could provide an employer, Jane connected with us.

We were thrilled at the opportunity to meet with a new employer and learn their business needs.

The results have been very positive with solid outcomes. We asked our employer, Paul Feher,

if he would be agreeable to commenting on our services.

"Hi Sharon,

Yes, 100% I love the idea.

I can see Sherry becoming the perfect model(example), of how the Workplace and yourself, educates and directs candidates into a meaningful and rewarding position in the field of choice.

(Obvious examples, Ted and Sherry).

I am very fortunate that you found the likes of Sherry, giving me the opportunity to work with her. She is quickly proving to be the perfect candidate for us. Her enthusiasm, attitude and understanding of what we can offer, and, of what she has to offer are a perfect match. Even though she may lack some of the skills at the moment, her eagerness and ability to learn are very refreshing.

You've done a great job Sharon, thank you very much."

Paul Feher, V.P. Operations Feher Machine & Mfg. Inc.

Bridging Loan Program

Brief Summary: Bridging Loan Program

This program is designed to support unemployed and underemployed individuals by providing access to financial support to assist in workforce attachment.

Under special circumstances, loans are provided, at no interest, to assist individuals to secure items necessary for them to enter the workforce or maintain their current employment status.

The Employment Bridging Loan Program is designed to assist individuals having an offer of employment to purchase items which may be necessary to enter the workforce effectively. Such items may include, but are not limited to: licensing and accrediation, safety boots, tool belts or other work attire, vehicle license renewal stickers, bus passes and/or vehicle repairs. Additional employment-related needs may include short-term training programs, which guarantee an opportunity for employment, where access to such programs may not be met without financial support from this program.

Usually people coming to us to fill out a Bridging Loan application feel they have no other options and are stressed about how they will pay for their work boots, new uniform, or training required to start their job as soon as the following day. That's where we come in. With the generous donations from the community, we are able to provide people with an interest free loan to start that new dream job.

It's very rewarding being able to provide assistance to a young father so he can pay for his insurance in order to keep his car on the road, following a short layoff, in order to get back to work. Or assisting that single mother to pay for her cell phone bill in order for her to keep receiving calls for her job as a PSW. This is a heartwarming program that relies on donations from the community and repayment from our clients. We love hearing the success stories from these individuals when they come to make their final payment. It reminds us how worthwhile this program really is.

We would like to thank the following for their generous donations;

The County of Lambton Social Services Division, The WorkPlace Group Board of Directors, Sarnia Lambton Workforce Development Board, Bruce Hein, Principal Express Employment Professionals, Express Employment Professionals Staff, Errol Egermont Chapter of the IODE, without their support this program wouldn't be possible.